



ZWILLING J.A. HENCKELS



Thank You For Shopping With **ZWILLINGOnline.com**

HOW TO RETURN

Please fill out the information below and include the form inside your shipment with a copy of your original invoice. Cut off the address label at the bottom of this form and tape to outside of the shipment.

If, within 60 days of your purchase, you are not completely satisfied with your purchase, please return the item for a refund. Only items in new and unused condition with the original manufacturer package will be accepted for a refund. Repackage the product(s) in the original packaging and pack securely. Choose the shipping carrier of your choice and return the items insured with tracking (for your protection) to the address below.

Name:
Address:
City, State, Zip:
Phone:
ORDER NUMBER:

Items in the clearance section, warehouse sale section or marked clearance, discontinued, visual imperfections or closeout are non-refundable. All sales on clearance and warehouse sale items are final.

IF ORDER NUMBER IS NOT PROVIDED, RETURN PROCEDURE WILL BE DELAYED

PRODUCT #	PRODUCT NAME	QTY	REASON FOR RETURN

We are not responsible for returns that do not have tracking/delivery confirmation showing that the package was received in our warehouse. Be sure to return the items via an insured and traceable method such as UPS or FedEx. Please pack returns in original outer box or another sturdy shipping box with appropriate packing materials to ensure the product arrives to our warehouse in good condition.

If returning a knife or shear: To comply with U.S. Postal regulations, items must be wrapped to protect their point and edges from cutting through the box or padded envelope in which they are mailed.



Postage Required Post Office will not deliver without proper postage.
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Attention: ZWILLING ONLINE RETURNS

Zwilling J.A. Henckels, LLC

270 Marble Avenue

Pleasantville, NY 10570