

UK Returns Form



To return your goods please follow the instructions below:

- Complete the returns form below and indicate your reason for return using the key below.
- Repackage the goods into the original packaging (if possible)

Send your goods to:
ZWILLING UK Web Returns
Unit 4 Sence Court
Bardon Hill,
Coalville
LE67 1GZ

We advise you to obtain proof of postage. We cannot accept any responsibility for returns lost in transit. In accordance with our terms and conditions ZWILLING will cover the cost of return postage only where the goods supplied are faulty or damaged (email customerservice@zwilling.co.uk for a Freepost label). In the case of unwanted goods the customer is responsible for the cost of return delivery.

Order Number (if known):
Name:
Full Billing Address:
Postcode:
Contact Tel Number:
Signature:

Please advise reason for return:

Faulty – (Please specify)

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Unwanted – (Please specify)

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Replacement required YES/NO

Refund required? YES/NO